

Hughes Precision Products LLC Warranty, Return and Refund Policies:

WARRANTY STATEMENT

Our "warranty" has been practiced since our personnel started in the suppressor business in 2007, in a time before legalese and when a handshake and this simple statement sufficed: "If a Hughes Precision Products LLC product breaks and it's your fault, we'll fix it for a fair price in a timely manner. If it's our fault, we'll fix it quickly at no charge." This policy born of pride in craftsmanship and honor has served us and our clients well for over two decades and will continue in Hughes Precision Products LLC's future.

The small print follows:

The Magnuson-Moss Act (Public Law 93-637) does not require any seller or manufacturer of a consumer product to give a written warranty. It does provide that if a written warranty is given, it must be designated as "full" or as "limited" and sets minimum standards for a "full" warranty. As do most major firearms manufacturers, Hughes Precision Products LLC has elected not to provide any written warranty, either "limited" or "full" rather than to attempt to comply with the provisions of the Magnuson-Moss Act and the regulations issued thereunder. There are certain implied warranties under state law with respect to sales of consumer goods. As the extent and interpretation of these implied warranties varies from state to state, you should refer to your state statutes. Hughes Precision Products LLC certifies that all sound suppressors manufactured by them are free of defects in materials or workmanship, and that they meet manufacturing specifications at the time of manufacture. It is our intent that the customer be completely satisfied with the product. Certain Hughes Precision Products LLC products may be classified as ordnance and/or implements of war and are sold by us with the specific understanding that Hughes Precision Products LLC has taken every reasonable precaution in providing our customers with inherently safe merchandise, and that we assume no liability whatsoever for unsafe handling or operation by the purchaser or his agents. Hughes Precision Products LLC assumes no responsibility whatsoever and we will honor no claims for damages, regardless of nature, for physical injury or property damage resulting from careless and/or irresponsible handling, adjustments to equipment, improper operation, neglect, or abuse. Hughes Precision Products LLC reserves the right to make changes at any time and without notice, in prices, to change specification or design, to add or remove accessory materials, and to add or delete items without incurring any obligation. Use of ammunition that does not meet SAAMI specifications will void all warranties.

Return and Refund Policies:

RETAIL CLIENTS:

CANCELLATION OF BACKORDERS:

ACCESSORIES:

Backorders for accessories may be cancelled at any time prior to shipment without penalty.

RETURN OF ACCESSORIES:

Hughes Precision Products LLC will exchange or refund your purchase within 10 days from date of delivery with a 25% restocking fee. A 15% fee in addition to the 25% restocking fee (totaling 40%) will be assessed on any returns after 10 days of the receipt of the product. Refunds will be made to the original form of payment. The original S&H charge is not refundable. Returns/exchanges must be unused and in their original packaging, in resalable condition. Please contact Hughes Precision Products LLC for a Return Merchandise Authorization (RMA) prior to sending any returns. There are no refunds 30 days after delivery.

INCORRECT ITEM:

If you receive a product that is incorrect, Hughes Precision Products LLC will exchange or refund your purchase, including shipping & handling (to the original form of payment) at no charge within 30 days from date of purchase. Returns must be unused and in their original packaging, in resalable condition.

RETURN OF SUPPRESSORS:

Hughes Precision Products LLC does not sell suppressors direct to the public. They are purchased through a licensed dealer. Please contact your dealer regarding their return policies. Once a suppressor has been transferred to an individual with a Form 4, the dealer (or Hughes Precision Products LLC) would be required to pay a \$200 transfer tax to transfer it back from you. If your suppressor is damaged please contact Hughes Precision Products LLC directly for repair information.

Return of Damaged/Defective Suppressors:

If a suppressor is damaged due to a manufacturing defect once it has been fired, it may be returned to Hughes Precision Products LLC for repair or replacement. Determination to repair or replace is made solely at our discretion and only after we have opportunity to examine and determine that the cause of damage is due to manufacturer defect. It is the responsibility of the customer to cover shipping costs and insurance to return the suppressor to Hughes Precision Products LLC for inspection or repair. Hughes Precision Products LLC will pay any reasonable shipping and insurance costs to return the unit to you.

For any repair returns, to ensure proper legal procedures are completed, please download, fill out, and provide a copy of "[NFA Repair, Returns](#)" document (located in the INFO and Manuals pulldown menu) with any packages sent to us.

DEALERS AND DIRECT GOVERNMENT CLIENTS:

CANCELLATION OF BACKORDERS:

SUPPRESSORS: Backorders for suppressors may be cancelled at any time without penalty if prior to our filing of BATFE transfer paperwork.

ACCESSORIES: Backorders for accessories may be cancelled at any time prior to shipment without penalty.

CANCELLATION OF TRANSFERS OR RETURN OF SUPPRESSORS:

Once an order has been placed and BATFE paperwork has been filed there is a sliding scale for returns/order cancellation based on our investment of time and effort in filing paperwork, various production and shipping costs incurred by Hughes Precision Products LLC, and allocation of inventory to a specific customer, preventing us from selling it to someone else during the time period that BATFE is processing paperwork. In some cases, a VOID request or return transfer paperwork must also be filed so the silencer is not recorded as in your inventory by the BATFE, adding to our labor costs. Restock fees are as follow:

Cancellation after BATFE paperwork is filed, but product has not yet shipped: 10% restock/cancellation fee.

Cancellation after shipment/receipt of product: 40% restocking fee.

Return of product after use or modification: NO REFUNDS.

Return of Damaged/Defective Suppressors: If a suppressor is damaged due to a manufacturing defect once it has been fired, it may be returned to Hughes Precision Products LLC for repair or replacement. Determination to repair or replace is made solely at our discretion and only after we have opportunity to examine and determine cause of damage is due to manufacturer defect. It is the responsibility of the customer to cover shipping costs and insurance to return the suppressor to Hughes Precision Products LLC for inspection or repair. Hughes Precision Products LLC will pay any reasonable shipping and insurance costs to return the unit to you.

For any repair returns, to ensure proper legal procedures are completed, please download, fill out, and provide a copy of this document with any packages sent to us: General Service Form (right click and "Save As..." to your hard drive then fill out the form)

RETURN OF ACCESSORIES

ACCESSORIES: Hughes Precision Products LLC will exchange or refund your purchase within 10 days from date of delivery with a 25% restocking fee. A 15% fee in addition to the 25% restocking fee (totaling 40%) will be assessed on any returns after 10 days of the receipt of the product. (Refund will be made to the original purchaser) The original S&H charge is not refundable. Returns/exchanges must be unused and in their original packaging, in resalable condition. Please contact Hughes Precision Products LLC for a Return Merchandise Authorization (RMA) prior to sending any returns. There are no refunds 30 days after delivery.